MOBILE
ALABAMA

# COMMUNITY RESOURCE GUIDE

## THE ULTIMATE GUIDE TO RESOURCES IN MOBILE, ALABAMA

UPDATED 2/11/2026

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**SPIRO CHERIOGOTIS**
MAYOR

# MOBILE CITY COUNCIL



**CORY PENN**
District 1



**SAMANTHA INGRAM**
District 2



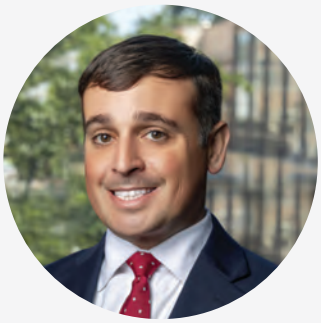
**C.J. SMALL**
District 3
Council President



**BEN REYNOLDS**
District 4



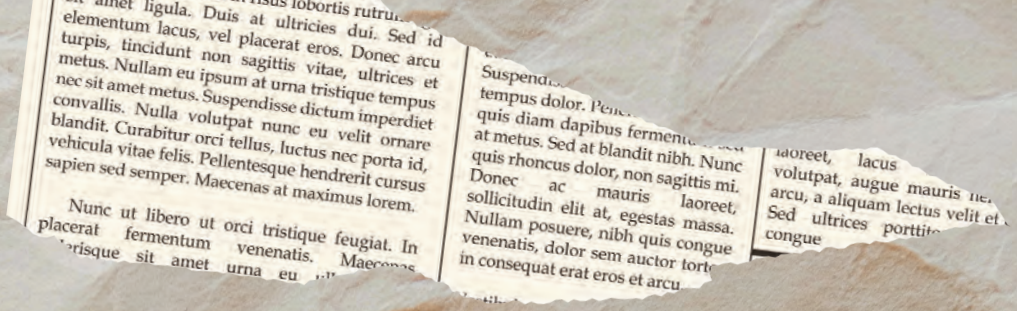
**BEAU FLEMING**
District 5



**JOSH WOODS**
District 6



**GINA GREGORY**
District 7
Vice President



# ABOUT THE NEIGHBORHOOD DEVELOPMENT DEPARTMENT

The City of Mobile's Neighborhood Development Department administers grant funds received from the U.S. Department of Housing and Urban Development to assist low and moderate income households and communities.

Our mission is to preserve and stabilize the physical, social, and economic health of City of Mobile neighborhoods.

This Resource Guide is a noninclusive reference of service providers in the City of Mobile. Inclusion of an organization in this directory does not imply endorsement, nor does exclusion imply disapproval.

If you would like your organization to be added in the next publication, please call (251) 208-6294.

# NEIGHBORHOOD DEVELOPMENT

## COMMUNITY & HOUSING DEVELOPMENT
## OFFICE OF SMALL BUSINESS DEVELOPMENT

205 Government St. South Tower, Fifth Floor
Mobile, AL 36602
Contact Us: 251-208-6294

## STAFF

**JAMES S. ROBERTS III**
Senior Director of Neighborhood Development

**KENNETH KNOX**
Director of Community & Housing Development

**BEVERLY REED**
Assistant Director of Community & Housing Development

**ARCHNIQUE KIDD**
Small Business Development Program Manager

**DAVID DAUGHENBAUGH**
Deputy Director of Municipal Enforcement

**GARY JACKSON**
Program Coordinator

# CITY DEPARTMENTS

**Accounting**
251-208-7111

**Animal Services**
251-208-5311

**Architectural Engineering**
251-208-7454

**Archives**
251-208-7740

**Azalea City Golf Course**
251-208-5150

**Build Mobile**
251-208-5894

**Communications**
251-454-5121

**Community Affairs**
251-208-7806

**Copeland-Cox Tennis Center**
251-208-5181

**Engineering**
251-208-7457

**Environmental Services**
251-208-7151

**Finance**
251-208-2196

**Fire-Rescue Department**
251-208-7351

**Geographic Information Systems**
https://www.cityofmobile.org/departments/maps-and-facts/

**Grants Management**
251-208-6854

**Historic Development**
251-208-7281

**Human Resources**
251-208-7039

**Library**
251-340-1535

**Map For Mobile**
https://www.cityofmobile.org/departments/map-for-mobile/

**Mobile 311**
251-208-5311

**Mobile Alabama Cruise Terminal**
251-338-7447

**Mobile Film Office**
251-438-7102

**Mobile Museum of Art**
251-208-5200

**Mobile Regional Senior Center**
251-602-4963

**Mobile Police Department**
251-208-1700

**Municipal Court and City Legal**
251-208-7055

**Municipal Information Technology (MIT)**
https://www.cityofmobile.org/departments/mit/

**Neighborhood Development**
251-208-6290

**Parks and Recreation**
251-208-1600

**Permitting**
https://www.cityofmobile.org/departments/permitting/

**Planning and Zoning**
251-208-5895

**Police & Fire Pension**
251-208-7360

**Procurement**
251-208-7434

**Office of Professional Responsibility**
https://www.cityofmobile.org/departments/professional-responsibility/

**Public Safety**
251-208-1132

**Public Works**
251-208-5311

**Real Estate**
251-208-7536

**Revenue**
251-208-1197

**Right of Way**
251-208-6070

**Event Services**
251-208-1550

**Storm Water Management**
251-208-7151

**Traffic Engineering**
251-208-2960

**Visit Mobile**
251-208-2000

# GLOSSARY

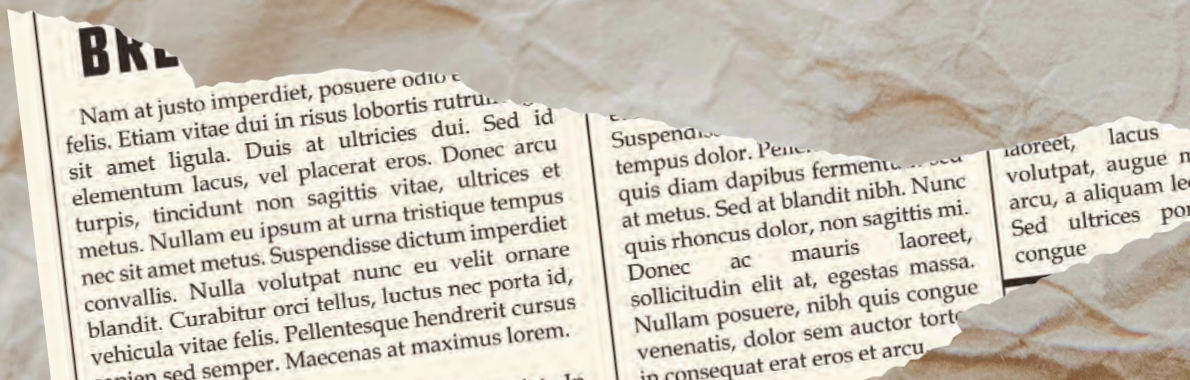
**Homelessness Prevention:** An intervention strategy designed to help families and individuals regain stability by providing financial assistance, such as, medium or short-term rental and utility assistance and stabilization services. (24 CFR 576.103)

**Rapid Re-Housing:** A solution to homelessness designed to help individuals and families quickly exit homelessness and return to permanent housing by providing short-term rental assistance and stabilization services to increase self-sufficiency and remain housed. (24 CFR 576.104)

**Shelter:** Any facility, the primary purpose of which is to provide a temporary shelter for specific populations experiencing a crisis such as, homelessness or domestic abuse, and which does not require occupants to sign leases or occupancy agreements. (24 CFR 576.102)

**Stabilizations Services:** Intensive short-term help that involves a consultation, assessment, and assistance with coping skills, educational resources, skills training, and other services that will help families and individuals gain and retain stability.

**Transitional Housing:** Supportive-yet temporary housing that provides relief from a crisis, such as homelessness or domestic abuse before transitioning into permanent housing. Generally offered for a limited period of time (can range from a few weeks to years — usually no more than two years).



# SPECIFIC RESOURCES

## Advocacy

- Africatown Community Development Corporation (ACDC)
- AIDS Alabama South
- Area Agency on Aging
- City of Mobile
- Coastal Family Partners
- Drug Education Council
- Independent Living Center
- Junior League of Mobile
- Legal Services Alabama
- Mobile United
- Penelope House
- Sickle Cell Disease Association of America, Mobile Chapter
- South Alabama Center for Fair Housing
- South Alabama Volunteer Lawyers Program
- United Cerebral Palsy of Mobile
- United Way of Southwest Alabama
- Volunteers of America Southeast

## Affordable Housing

- City of Mobile Neighborhood Development Department
- Habitat for Humanity
- Mobile Housing Authority
- The Historic Avenue

## Animal Services

- City of Mobile Animal Services Department
- Delta Dogs
- Mobile County Health Department

## Bankruptcy

- Legal Services Alabama
- Lifelines Counseling Services

## Education

- AIDS Alabama South
- Big Brothers Big Sisters of South Alabama
- Boys & Girls Club of South Alabama, Inc.
- Child Daycare Association
- Dearborn YMCA
- DESI Career Training Center
- Drug Education Council
- Family Promise of Coastal Alabama
- Feeding the Gulf Coast
- Fuse Project
- Legacy 166
- Mobile Area Education Foundation
- Mobile County Public Schools System
- Sickle Cell Disease Association of America, Mobile Chapter
- Spring Hill College: The Foley Community Service Center
- The Historic Avenue
- The Learning Tree
- 100 Black Men of Greater Mobile, Inc.

## Fair Housing

- Legal Services Alabama
- South Alabama Center for Fair Housing
- South Alabama Volunteer Lawyers Program

## Food Distribution

- Africatown Community Development Corporation (ACDC)
- Catholic Social Services
- Dumas Wesley Community Center
- Feeding the Gulf Coast
- The Food Pantry at Central
- Via! Community Center

## Health Services

- AIDS Alabama South
- Alabama Department of Human Resources (DHR)
- AltaPointe Health Systems
- American Red Cross
- Crittenton Youth Services
- Dearborn YMCA
- Drug Education Council
- Epilepsy Foundation Alabama
- Franklin Health Primary Health Center, Inc.
- Gulf Coast Dementia Services
- H.E. Savage Center - Health Care for the Homeless
- Independent Living Center of Mobile
- L'Arche Mobile
- Mulherin Home
- Ozanam Charitable Pharmacy
- Ronald McDonald House Charities of Mobile
- United Cerebral Palsy of Mobile
- Via! Community Center
- 100 Black Men of Greater Mobile

## Homelessness Prevention

- Alabama Baptist Children's Home & Family Ministries
- City of Mobile
- HOPE for all Gulf Coast
- Legal Services Alabama
- Lifelines Counseling Services
- Salvation Army of Coastal Alabama

## Homeownership

- City of Mobile Neighborhood Development Department
- Habitat for Humanity
- Legal Services Alabama
- Lifelines Counseling Services
- Mobile Housing Authority
- Mortgage Assistance Alabama
- South Alabama Center for Fair Housing

## Home Repair

- City of Mobile Neighborhood Development Department
- Habitat for Humanity

## Job Training

- DESI Career Training Center
- Goodwill Easter Seals of the Gulf Coast
- Mobile Works, Inc.

## Legal Assistance

- Legal Services Alabama
- South Alabama Volunteer Lawyers Program

## Life Skills

- Alabama Baptist Children's Home & Family Ministries
- Big Brothers Big Sisters of South Alabama
- DESI Career Training Center
- Family Promise of Coastal Alabama
- Goodwill Easter Seals of the Gulf Coast
- Holiday Transitional Center
- Independent Living Center of Mobile
- Legacy 166
- Mobile County Public School System
- Mobile Works, Inc.
- Mulherin Home
- Wilmer Hall Children's Home
- 100 Black Men of Greater Mobile, Inc.

## Rapid Re-Housing

- City of Mobile
- HOPE for all Gulf Coast
- Legal Services Alabama
- Penelope House

## Recovery Services

- Drug Education Council
- Neighbor Center
- Salvation Army of Coastal Alabama
- Veteran Recovery Resources
- Waterfront Mission
- Wings of Life

## Reentry Services

- HOPE for all Gulf Coast
- Mobile Area Interfaith
- Neighbor Center

## Rental Assistance

- Catholic Social Services
- HOPE for all Gulf Coast
- Legal Services Alabama
- Mobile Community Action, Inc.
- Penelope House
- Salvation Army of Coastal Alabama

## Senior Services

- Alabama Department of Human Resources (DHR)
- Area Agency on Aging
- Gulf Coast Dementia Services
- Legal Services Alabama
- Mobile County Health Department
- Ozanam Charitable Pharmacy
- Via! Community Center

## Shelter

- Family Promise of Coastal Alabama
- HOPE for all Gulf Coast
- McKemie Place
- Mission of Hope for Men & Women
- Penelope House
- Salvation Army of Coastal Alabama
- Waterfront Mission
- Wings of Life

## Stabilization Services

- Alabama Baptist Children's Home & Family Ministries
- HOPE for all Gulf Coast
- Lifelines Counseling Services
- McKemie Place
- Penelope House

## Transitional Housing

- Dumas Wesley Community Center
- Holiday Transitional Center
- HOPE for all Gulf Coast
- Wilmer Hall Children's Home

## Transportation

- Via! Community Center
- Wave Transit System

## Utility Assistance

- Catholic Social Services
- HOPE for all Gulf Coast
- Legal Services Alabama
- Lifelines Counseling Services
- Mobile Community Action Inc.
- Salvation Army of Coastal Alabama

## Veteran Services

- HOPE for all Gulf Coast
- Salvation Army of Coastal Alabama
- Veteran Recovery Resources

## Weatherization

- Mobile Community Action Inc.

## Youth Services

- Alabama Baptist Children's Home & Family Ministries
- Alabama Department of Human Resources (DHR)
- Big Brothers Big Sisters of South Alabama
- Boys & Girls Club of South Alabama, Inc.
- Catholic Social Services
- Child Advocacy Center
- Child Daycare Association
- City of Mobile
- Coastal Family Partners
- Court Appointed Special Advocate (CASA) (Mobile)
- Crittenton Youth Services
- Dearborn YMCA
- Dumas Wesley Community Center
- Legacy166
- Mobile Area Education Foundation
- Mobile Community Action, INC.
- Mobile County Public Schools System
- Ronald McDonald House Charities of Mobile
- Spring Hill College: The Foley Community Service Center
- The Learning Tree
- Wilmer Hall Children's Home

# LIST OF ORGANIZATIONS

### Africatown Community Development Corporation (ACDC)
Advocates for the uplift and enhancement of the National historic landmark known as Africatown, USA.

P.O.Box 535
Mobile, AL 36601

### Africatown Heritage Preservation Foundation
Organized to preserve and document the stories of historical Africatown and create cultural and economic transformation through education and partnerships that benefit the environment and mankind.

P.O. Box 664 78
Mobile, AL 36660
**africatownhpf.org**

### AIDS Alabama South
Provides support, assistance, education, and advocacy for people affected by HIV and AIDS and to provides HIV prevention education and awareness to the community of Southwest Alabama.

321 Downtowner Loop North
Mobile, AL 36609
(251)471-5277
**aidsalabamasouth.org**

### Alabama Baptist Children's Home & Family Ministries
Provides homes for children, professional counseling, educational services and family assistance. Also nurtures, protects, and restores children and families through Christ-centered services.

4321 Downtowner Loop North
Mobile. AL 36609
(251) 471-5277
**alabamachild.org**

### AltaPointe Health Systems
Provide mental health, substance abuse, developmental disabilities, and primary care services to individuals living in South and East-Central Alabama.

2400 Gordon Smith Drive
Mobile, AL 36617
(251) 450-4301
**Altapointe.org**

## American Red Cross: South Alabama Chapter

Prevents and alleviates human suffering in the face of emergencies by mobilizing the power of volunteers and the generosity of donors.

35 N. Sage Avenue
Mobile, AL 36607
(251) 544-6100
**Redcross.org**

## Alabama Department of Human Resources (DHR)

Helps families receive the least disruptive services they need, when they need them, and for only as long as they need them in order to maintain children in or return them to a safe, stable home.

**Administration (Main Office)**
3103 Airport Blvd Mobile, AL 36606

**Airport Blvd Office: Adult Services, Child Welfare, and Child Support**
3103 Airport Blvd
Mobile, AL 36606

**All Offices Mailing Address (Except Food Stamps)**
PO Box 1906
Mobile, AL 36633-1906

**Food Stamps, Public Assistance and Jobs**
2970 Cottage Hill Rd. Suite 150
Mobile, AL 36606

**Administration/Information:** (251) 450-7000
**Adult Services:** (251) 450-7000 (option 3)
**Child Abuse Neglect Reporting:** (251) 450-7018
**Child Support:** (251) 450-7300 (option 1)
**Child Welfare:** (251) 450-7000 (option 3)
**Fax-Admin 4th Floor:** (251) 450-7290
**Fax-Admin 1st Floor:** (251) 450-7291
**Fax-Adult Services:** (251) 450-7299
**Fax-Intake:** (251) 450-7299
**Food Assistance Customer Service:** (251) 450-6955
**Food Assistance Fax:** (251) 476-4865 or (251) 450-7597
**Jobs:** (251) 450-7300 (option 3)
**Public Assistance:** (251) 450-7300 (option 2)

## Area Agency on Aging

Serves as a information hub for persons 60 years or older, their caregivers, and persons with disabilities in the following Alabama counties, Baldwin, Escambia, and Mobile.

110 Beauregard Street
Mobile, AL 36633
(251) 706-4680
**agingsouthalbama.org**

## Big Brothers Big Sisters of South Alabama

Provides one-to-one mentoring relationships that ignite the power and promise of youth.

3 South Royal Street, Suite 300
Mobile, AL 36602
(251) 344-0536
**Bbbssa.org**

## Boys & Girls Clubs of South Alabama, Inc

Provides a safe place for children. Uses innovation and quality programs designed to empower youth to excel in school, lead healthy, productive lives.

P.O. Box 6724
Mobile, AL 36660
(251) 432-1235
**bgcssouthal.org**

## Catholic Social Services

Provides limited financial and material assistance to families and individuals in times of crisis for: food, clothing, furniture and appliances, household items, personal hygiene items, medicine, utilities, rent, and transportation.

188 S. Florida St.
Mobile, AL 36606
(251) 434-1550
Fax: 251-434-1549
**Catholicsocialservices.org**

## Child Advocacy Center

Provides a wide range of services in one central location to sexually abused and/or severely physically abused children and their non-offending family members so that they may begin their healing process, and provides education and training in order to increase the public awareness of child abuse which will aid in the prevention of child abuse.

1351 Springhill Avenue
Mobile, AL 36604
(251) 432-1101
Fax: (251) 432-0330
**Cacmobile.org**

## Child Daycare Association

At the Nina Nicks Joseph Child Development Center, they encourage children's learning through educational play using research based curriculum for every age group! Everyday, children are engaged in a variety of hands-on educational activities in an environment that fosters a child's positive self-esteem and a love of learning.

209 South Washington Avenue
Mobile, AL 36602
(251) 433-1310
**Childdaycare.org**

## City of Mobile Community & Housing Development: Down Payment Assistance Program

The Homeownership Down Payment Assistance Program (HOME DPA) is a flexible gap financing program that provides opportunities for first-time homebuyers to obtain homes that are safe, decent, and accessible. The long term goal Is sustainable housing and growth in personal wealth and equity for low to moderate income Mobile citizens.

205 Government St.
S. Tower Suite 508
Mobile, AL 36602
For more information, please call: (251) 208-7596 or (251) 208-6294
Fax: (251) 208-6296
**karen.hansberry@cityofmobile.org**

## City of Mobile: Emergency Solutions Grant (ESG)

The Emergency Solutions Grant (ESG) is used to provide assistance to the homeless and those at-risk of being homeless. The purpose of the ESG program is to assist individuals and families to quickly regain stability in permanent housing alter experiencing a housing crisis or homelessness. The City of Mobile provides ESG funds to non-profit organizations with 501c(3Jtax exemption status. These organizations provide street outreach and emergency shelter services to the homeless population.

Community & Housing Development
205 Government St. Suite 513
5th Floor, South Tower
Mobile, Al 36602
(251) 208-6292
Fax: (251) 208-6296
**chris.mcgadney@cityofmobile.org**

## City of Mobile Parks & Recreation

Strives to enhance the city's natural beauty, establish, maintain and protect parks and natural spaces where citizens can pursue leisure activities: coordinate recreational, educational, and athletic activities that promote positive community values.

48 N. Sage Ave.
Mobile, Alabama 36607
(251) 208-1600
**cityofmoblle.org/departments/parks-and-recreation/**

## Coastal Family Partners

Seeks to connect traditionally disadvantaged populations to avenues for family strengthening and economic success.

205 Lambert Ave. Suite C
Mobile, AL 36604
251) 329-3403
**coastalfamilypartners.com**

## Court Appointed Special Advocate (CASA) Mobile

A national organization composed of ordinary people who make an extraordinary difference in a child's life. CASAs are trained volunteers appointed by a judge to speak for the well-being and safety of an abused or neglected child who is the subject of a dependency/custody hearing.

2315 Costarides Street
Mobile, AL 36617
251) 574-5277
**casamobile.org**

## Crittenton Youth Services

Provides educational services that promote the physical, emotional, and social health of all youth.

30 Schillinger Rd, North Suite 105
Mobile, AL 36608
(251) 432-1101
Fax: (251) 639-0004
**cys-mobile.org**

## Dearborn YMCA

Nonprofit committed to strengthening community by connecting all people to their potential, purpose and each other. Working locally, focusing on empowering young people, improving health and well-being and inspiring action in and across communities.

321 N Warren St
Mobile. AL 36603
(251) 432-4768
**dearbornymca.org**

## Delta Dogs

Provides free veterinary care, including spay and neuter, annual vaccines, and preventative medicine to the pets of Mobile's community in need. Pet owners that need help should apply at www.deltadogs.org/application.

3625 Springhill Memorial Drive S.
Mobile, AL 36608
(251) 342-2956
**mobiledeltadogs.org**

## Dynamic Education Systems, INC.-DESI Career Training Center

Provides employment, GED, and training services to out-of-school, low-income youth between sixteen and twenty-four in Mobile and Clarke Counties.

506 Montlimar Plaza Dr.
Mobile, AL 36609
(251) 471-4470
**desictc.com**

## Drug Education Council

A voluntary, non-profit organization dedicated to promoting a drug-free society, preventing chemical dependency, and providing quality education, information and intervention programs.

3000 Television Ave.
Mobile, AL 36606
(251) 478-7855
**drugeducation.org**

## Dumas Wesley Community Center

Offers transitional housing for homeless families, after school programs and summer enrichment programs for at-risk youth, a day program for low-income seniors, meal delivery for homebound seniors, transportation, and a food pantry.

126 Mobile Street
Mobile, AL 36607
(251) 479-0649
**dumaswesley.org**

## Epilepsy Foundation Alabama

Provides services and programs for people with epilepsy and their families; educating and increasing awareness about epilepsy, providing leadership in advocacy for epilepsy issues and collaborating with other community resources in support of the mission of the people with seizure disorders.

Office Park 3, 273 Azalea Rd. #310
Mobile, Al 36609
251) 341-0170
**epilepsyalabama.org**

## Family Promise of Coastal Alabama

Offers overnight accommodations, case management services, transportation, social and educational services, life skills.

1260 Dauphin St.
Mobile. AL 36604
251) 441-1991
**familypromisemobile.org**

## Feeding the Gulf Coast

Works through member organizations and special programs, to provide nutritious food to meet the challenge of feeding people who are hungry as a result of personal crisis or disaster. Educates the public regarding domestic hunger, proper nutrition and related issues.

5248 Mobile South Street
Theodore, Al 36582
(251)653-1617
**feedingthegulfcoast.org**

## Franklin Primary Health Center, Inc.

Community health center offering healthcare services, social services, medical and dental, and behavioral health services.

1303 Dr. Martin Luther King, Jr. Ave.
Mobile, AL 36603
(251) 432-4117
**franklinprimary.org**

## Fuse Project

A nonprofit 501(c)(3) organization dedicated to providing the spark for innovation, funding and implementation of projects benefiting children along Alabama's Gulf Coast. Fuse Project invests in initiatives promoting the health, fitness, education and social responsibility of our children.

MAILING ADDRESS:
P.O. Box 1134
Mobile, AL 36633

FUSE FACTORY:
200 Government St. 4th Floor
Mobile, AL 36602
(251) 265-FUSE (3873)
**fuseproject.org**

## Goodwill Easter Seals of the Gulf Coast

Provides programs and services to help individuals and families overcome challenges due to disabilities and other barriers that impact economic well-being, self-sufficiency, and quality of life.

2440 Gordon Smith Dr.
Mobile, AL 36617
(251) 471-1581
**gesgc.org**

## The Gulf Coast Community Care Center

(251) 888-2800
**thegulfcoastcommunitycare.com**

## Gulf Coast Dementia Services

Provides education, support groups, information and referrals for individuals and their families living with Alzheimer's and all other dementias.

3253 Demotropolis Rd.
Mobile, Alabama 36693
(251) 421-4888
**gulfcoastdementiaservices.com**

## Habitat for Humanity

A home-ownership program that builds and sells homes to hard-working families in need of decent and affordable housing.

3712 Airport Blvd.
Mobile, Alabama 36608
(251) 476-7171
**habitatswalabama.org**

## H. E. Savage Center: Health Care for the Homeless Clinic

Provides healthcare services for homeless persons and people at risk of becoming homeless at no charge.

553 Dauphin St.
Mobile, AL 36602
(251) 694-1801
**franklinprimary.org**

## Holiday Transitional Center

Provides housing, life skills, and supportive services to women experiencing homelessness that will allow them to become financially independent and permanently housed.

P.O. Box 9966
Mobile. AL 36691
(251) 447-2886
**holidaytransitionalcenter.org**

## HOPE for all Gulf Coast

Offers supportive services for veterans and their families. Also assists individuals and families in transitioning from homelessness to being housed.

279 N. Washington Ave. Bldg. 3
Mobile, AL 36603
251-450-3345
**hfal.org**

## Independent Living Center of Mobile

Non-profit dedicated to providing persons with disabilities information and referrals, advocacy, peer-support, and living skills that would allow for an eventual transition into the community.

6750 Howell's Ferry Road
Mobile, AL 36618
(251) 460-0301
**llcmobile.org**

## Junior League of Mobile

An organization of women committed to promoting voluntarism, developing the potential of women, and improving communities.

57 N. Sage Avenue
Mobile, AL 36607
(251) 471-3348
**juniorleaguemobile.org**

## L'Arche Mobile

Serves as a refuge and permanent home for individuals with intellectual disabilities.

161 S. Ann St.
Mobile, AL 36607 4
(251) 438-2094
**larchemobile.org**

## Legacy166

Through the arts and community collaborations, Legacy 166 provides educational, career, and economic opportunities for the youth and under served of diverse cultures, makes available cultural activities for community participation, and delivers quality of life skills training and services.

P.O. Box 6781
Mobile, AL 36660
(251)287-1018

## Legal Services Alabama

Serves low-income people by providing civil legal aid and by promoting collaboration to find solutions to problems of poverty in the following areas of law: Consumer, Debt/Credit/ Bankruptcy, Disaster and Crisis Assistance, Elder Law, Family & Juvenile, Foreclosure, Health. Homeless, Housing, and Public Benefits.

107 St. Francis St. Suite 2100
Mobile, AL 36602
(251) 433-6560
Phone intake: (866) 456-4995
Automated intake System: (800} 985-9339
**legalservicesalabama.org**

## Lifelines Counseling Services

Offers credit counseling, family counseling, and crisis services.

705 Oak Circle Drive East
Mobile, AL 36609
(251) 602-0909
**lifelinesmobile.org**

## McKemie Place

Provides temporary emergency shelter for unaccompanied women 18 years old and older, serving Mobile, Baldwin, and Washington counties.

913 Broad Street
Mobile, AL 36603
(251) 287-2225
**mckemieplace.org**

## Mission of Hope for Men and Women

Provides a three month, in care Christian program designed to help men and women who are addicted to drugs and alcohol have a new life through Jesus Christ.

14970 Mission Road
Mobile, AL -36608
(251) 649-0830
**missionofhopeministries.net**

## Mobile Area Education Foundation

A nonprofit organization dedicated to improving Mobile's public schools.

605 Bel Air Blvd, Suite 400
Mobile, AL 36606
(251) 476-0002
**maef.net**

## Mobile Area Interfaith Conference

Serves as the coordinating organization for reentry activities in the Mobile area.

901 A Butler Drive
Mobile. AL 36693
(251) 308-8725
**mobileareainterfaith.org**

## Mobile Community Action Inc.

Helps the working poor, and tries to ensure long term self-sufficiency. Offers: Emergency Utility/Water Assistance, Rent or mortgage help, low-Income Home Energy Assistance, Weatherization, and Christmas and holiday programs.

461 Donald Street
Mobile, Al 36617
(251) 457-5700
Fax: (251) 457-572
**mcamobile.org**

## Mobile County Health Department

Offers a plethora of services including, but not limited to: disease control environmental services, community health, emergency preparedness, vector control, vital records, WIC-women, infants, and children.

251 North Bayou St.
Mobile, AL 36603
After-Hours Nurse: (251) 690-8158
Health Center: (251) 690-8158
Medical Records: (251) 690-8160
Medical Records Fax: (251) 690-8917
Appointments: (251) 690-8889
WIC: (251) 690-8829
**mchd.org**

## Mobile County Public Schools System (MCPSS)

Provides a safe, innovative, and equitable environment while enhancing student learning. MCPSS is committed to removing barriers and aligning resources to meet students' physical, social, and emotional needs.

1 Magnum Pass
Mobile, AL 36618
(251) 221-4000
**mcpss.com**

## Mobile Housing Authority

Provides quality and affordable housing to families in Mobile .

151 S Claiborne St.
Mobile, AL 36602
(251) 434-2200
**mobilehousing.org**

## Mobile United

Seeks to unite the community through deliberative dialogue to cultivate leaders for positive change.

8 A. St. Joseph
Mobile, AL 36602
(251) 432-1638
**mobileunited.org**

## Mobile Works, INC.

Provides a network of resources that offer comprehensive employment, career counseling and job training services to businesses and job seekers through the one-stop Alabama Career Centers.

515 Springhill Plaza Court
Mobile, Alabama 36608
(251) 432-0909
**mobile-works.org**

## Mulherin Home

Provides a home for individuals with developmental disabilities in a loving and family environment. A 501(C)3 dedicated to improving the lives of Individuals with disabilities.

2496 Halls Mill Road
Mobile, AL 36606
(251) 471-1998
Fax: (251) 471-4959
**mulherinhome.com**

## Neighbor Center

Provides reentry case management, services, along with assistance for housing, transportation, employment, identification, and other needs.

901 Butler Drive. Suite A
Mobile, AL 36693
(251) 308-8725
P.O. Box 16605 Mobile, AL 36616
**theneighborcenter.org**

## Next Phase Living Independent Housing

Next Phase Living LLC provides safe, structured independent living in Mobile, Alabama for adults seeking stability and a supportive environment. Founded with a background in caregiving, our goal is to offer more than just housing. We provide a clean, respectful, and substance-free living space where individuals can maintain independence while benefiting from structure, accountability, and consistency. We serve adults receiving SSI/SSDI, individuals transitioning from homelessness, veterans, and independent adults in need of stable housing. Our environment is designed to promote responsibility, routine, and long-term stability.

+1 251 209 7795
josette@nextphaselivingindependenthousing.com
**https://www.nextphaselivingindependenthousing.com/**

## Ozanam Charitable Pharmacy

Alabama's only licensed charitable pharmacy which provides free prescription medications to uninsured individuals in Mobile, Baldwin, Escambia and Washington counties. Focuses primarily on maintenance medications for chronic illnesses, such as heart disease, diabetes and high blood pressure.

2424 Gordon Smith Drive
Mobile, AL 36617
Prescription Line. 251-432-4111
Prescription Fax: 251-432-4119
**Ozanampharmacy.org**

## Penelope House

Helps victims of intimate partner violence to gain social and economic independence through shelter, counseling, advocacy, and referral to community resources and agencies in Mobile, Washington, Choctaw, and Clarke Counties in Alabama.

251-342-8994 Crisis Line
**penelopehouse.org**

## Ronald McDonald House Charities of Mobile

Provides a supportive home environment offering care, compassion, and hope to families with seriously ill and injured children being treated at area hospitals.

1626 Springhill Ave
Mobile, AL 36604
(251) 694-6873
**Rmhcmobile.org**

## The Salvation Army of Coastal Alabama

The Salvation Army of Coastal Alabama's services and programs include: Dauphin Way Lodge, Family Haven, Homeless Shelter for men, Project Able, Social Services, Disaster Responses, Work Therapy Rehabilitation Program (CSRC).

1009 Dauphin St.
Mobile, AL 36604
251-438-1625

**Dauphin Way Lodge - 251-438-4729**
Homeless Shelter providing multiple levels of substance-use treatment services.

**Family Haven - 251-471-0029**
A homeless shelter that welcomes both single and two parent families, provides emergency housing, and gives necessary life skills to prepare them for permanent housing.

salvationarmyalm.org/coastalalabama

## Sickle Cell Disease Association of America, Mobile Chapter

Advocates for and enhances their membership's ability to improve the quality of health, life and services for individuals, families and communities affected by sickle cell disease and related conditions, while promoting the search for a cure for all people in the world with sickle cell disease.

1453 Springhill Ave.
Mobile, AL 36604
(251) 432-0301
**scdmobile.org**

## South Alabama Center for Fair Housing

Advocates for, enforces, and educates the communities on fair housing rights and related laws in order to ensure access to opportunities and promote healthy and inclusive communities. Also serves as a HUD certified housing counseling agency.

602 Bel Air Blvd. Suite 7
Mobile, AL 36606
(251) 479-1532
Fax: (251) 479-148B
**complaints@sacfh.org**
**sacfh.org**

## South Alabama Volunteer Lawyers Program

Delivers pro bono publico legal services to low-income persons in Mobile, Baldwin, Clarke and Washington counties. Through local volunteer lawyers, the SAVLP provides free legal services in certain civil matters.

118 N Royal Street Suite 402
Mobile, AL 36602
Client Line: (251) 438-1102
Toll Free: 1-855-997-2857
Fax: (251) 438-1982
**savlp.org**

## Spring Hill College: The Foley Community Service Center

Provides students with the opportunity to both serve and learn about the needs of the community. Service opportunities include tutoring at middle schools and elementary schools, teaching English as a second language, working with hospice, clinic, and hospital patients, and serving at community centers, and the Boys and Girls Club.

Spring Hill College Lucey Administration Center 263 & 264
4000 Dauphin St.
Mobile, AL 36608
251-380-3499
**foleycenter.shc.edu**

## The Food Pantry at Central

Provides clients with healthy fruits, vegetables, meats, and grains weekly to encourage a healthy diet.

1260 Dauphin Street
Mobile, AL 36604
(251) 342-0591
**thefoodpantryatcentral.com**

## The Historic Avenue Foundation

Seeks to end generational poverty by building mixed-income housing, investing in equitable education, and providing community wellness programs.

200 Government St, Fourth Floor
Mobile, AL 36602
(251) 265-3873
**Fuseproject.org/the-historic-avenue-foundation**

## The Learning Tree

A nonprofit organization dedicated to providing educational, residential and support services for children and adolescents with developmental disabilities, including autism. Programs are designed to help children lead more fulfilling and rewarding lives.

5750 Able Court
Mobile, AL 36693
(251)649-4420
**learning-tree.org**

## United Cerebral Palsy of Mobile

Seeks to promote the independence, productivity and full citizenship of people with cerebral palsy and other disabilities. UCP offers a wide range of services for people of all ages, starting with early intervention programs and continuing through adulthood with supported employment program.

3058 Dauphin Square Connector
Mobile, AL 36607
(251) 4 79-4 900
**ucpmobile.org**

## United Way of Southwest Alabama

Through collaborative efforts with local nonprofit agencies, UWSWA fights for the health, education, financial stability, and access to life's basic essentials for every person by providing financial, volunteer, and advocacy support.

218 St. Francis Street
Mobile, AL 36602
(251) 433-3624
**uwswa.org**

## Veteran Recovery Resources

Delivers affordable substance abuse and mental wellness to all veterans and their families in need.

1156 Springhill Avenue
Mobile, AL 36604
(251) 405-3677
**Veteransrecoveryresources.org**

## Via! Community Center

Offers a volunteer guardian program, adult daycare, transportation, an emergency food pantry, and transportation for seniors.

1717 Dauphin Street
Mobile, AL 36604
(251) 478-3311
(251)4 70-5222
**viamobila.org**

## Victory Health Partners

Provides affordable, quality healthcare to uninsured adults in the Gulf Coast region. With a network of over 150 specialists ranging from cardiologists, orthopedic surgeons, dermatologists, etc. They deliver full access to a continuum of care.

3750 Professional Parkway
Mobile, AL 36609
Main Line: (251) 460-0999
New Patients: (251445-0038
**Victoryhealth.org**

## Volunteers of America Southeast

A non-profit, faith-based organization. They provide residential services to individuals with intellectual and developmental disabilities. They also have a day habilitation program t hat provides training during the day for individuals with intellectual and developmental disabilities.

1204 Hillcrest Road
Mobile, AL 36695
(251) 300-3500
**voase.org**

## Waterfront Mission

Provides an addiction Recovery Program for men as well rescue services for the homeless. Offers 110 beds for Program clients and overnight guests. Non-Program Guests may stay overnight at the Mission each month with a $10 co-pay. Bad weather nights, plus five holidays are available at no cost to those without income. Guests without income will be assessed on an individual basis to determine their needs.

279A North Washington Ave
Mobile. AL 36603
(251) 433-1847
**Waterfrontmission.org**

## Wave Transit System

Provides quality public transportation to the residents of the City of Mobile in a safe, reliable, and cost-effective manner.

1224 West 1-65 Service Road South
Mobile, AL 36609
(251) 344-6600
**thewavetransit.com**

## Wilmer Hall Children's Home

Serves children and young adults through several programs that provide tutoring, on-campus living, and other tools needed to succeed.

3811 Old Shell Rd.
Mobile, AL 36608
(251) 342-4931
**wilmerhall.org**

## Wings of Life

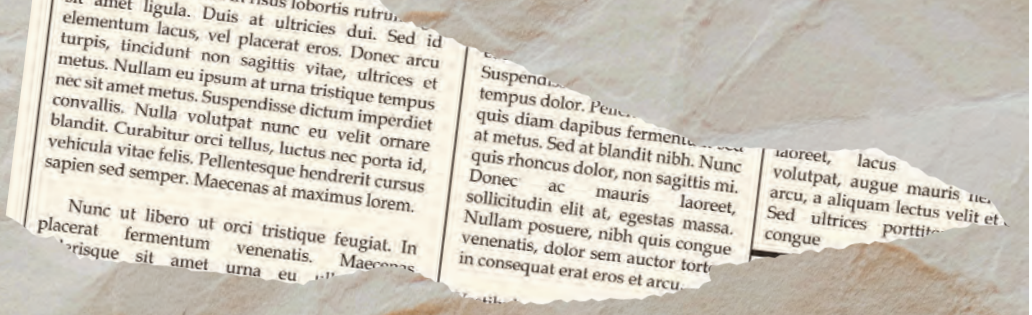
A non-profit, faith based, life recovery center empowering individuals and families through spiritual enrichment, education and personal responsibility. Wings of Life offers a 90-day residential alcohol and drug recovery program for men and women.

800 St Louis Street
Mobile. AL 36602
(251) 432-5245
**Wings-of-life.org**

## 100 Black Men of Greater Mobile, Inc.

A group of local African-American men of various professions channeling resources to improve the lives of youth through economic development, education, mentoring, and health and wellness.

954 Government Street
Mobile, AL 36604
(251) 405-5500
**100blackmenofmobile.org**



# MUNICIPAL ENFORCEMENT

## DAVID DAUGHENBAUGH

### DEPUTY DIRECTOR

The City of Mobile's Code Enforcement Division ensures compliance with the City's codes and ordinances.

## CALL MOBILE 311 TO REPORT ANY VIOLATIONS: 251-208-5311

MOBILE ALABAMA

# DOWN PAYMENT ASSISTANCE PROGRAM

*Become a homeowner in Mobile!*

## What is Down Payment Assistance (DPA)?

Down Payment Assistance is funding that helps families and individuals realize their dream of homeownership.

### Who is eligible?

- U.S. Citizens or legal aliens with a valid Green Card.
- First time home buyers who meet the income requirements and intend to occupy the home as their primary residence. HUD requires a five-year residency for those using the DPA program.

### How much assistance is provided?

- Up to $15,000 for down payment and eligible closing costs.

### What type of home can be purchased?

- Singular family home, condominium, modular homes, or duplex
- Must be within Mobile city limits

### How do I get started?

Participants must register and attend a pre-purchase counseling and home buyer training class. The City of Mobile partners with two local agencies who offer the training class. HUD requires borrowers to attend at least 8 hours of approved counseling. Please call to make an appointment:

- Consumer Credit Counseling Services of Mobile | **251-602-0011**
- Legal Services Alabama | **251-433-6560 ext. 3424**

### 2024 Average Home Sales Price

- Existing Homes: $193,000
- New Construction: $274,000

## HUD Income Limits

*Effective 6/1/24*

| Family Size | Household Income Less Than |
|---|---|
| 1 | $42,600 |
| 2 | $48,650 |
| 3 | $54,750 |
| 4 | $60,800 |
| 5 | $65,700 |
| 6 | $70,550 |
| 7 | $75,400 |
| 8 | $80,300 |

**PROGRAM FUNDED BY:**

U.S. Department of Housing and Urban Development

the HOME program

**Community & Housing Development Department**

205 Government St, Mobile, AL 36602 | South Tower, 5TH Floor, Room 516

karen.hansberry@cityofmobile.org | 251-208-7596

# MICRO-ENTERPRISE LOAN PROGRAM

## UP TO $2,500



For Information on Qualifications & To Apply:
*https://workwith.cityofmobile.org/Microloan*

OFFICE OF SUPPLIER DIVERSITY
CITY OF MOBILE, AL



## What can the fund be used for?

- Liability Insurance
- Workman Comp. Insurance
- General Contractor License Fee
- Home Builder License Fee
- Performance Bond
- Business License Renewal

## Program Overview

The Micro-Economic Loan Program is a program to assist Local Small Disadvantaged Business Owners in the Construction field obtain insurance and bonding for company projects. Funds were made available through the U.S. Housing and Urban Development Department (HUD).

### Program Requirements:

- Must be an organized business (City of Mobile Business License, registered with the State of Alabama, and Federal Tax Identification Number (EIN))
- Be a Startup Business
- Have 5 or fewer employees including the owner
- Owner must be low-to-moderate income (U.S. HUD Income Guidelines)
- Provide a copy of payroll history
- Company must be located in the Incorporated City of Mobile Limits

### Possible Loan Forgiveness Requirements:

- Contractor proof of actively bidding and seeking work
- Provide proof of accepted bid estimates and/or proposals or successfully entering into a contract on a project
- Proof of completion of at least 3 business development courses/workshop in business management, bid estimating, construction safety and contract negotiation. (Completed within 6 to 12 months of receiving the loan)

**Program depended upon funding availability*

officeofsupplierdiversity@cityofmobile.org
251-208-7632

https://workwith.cityofmobile.org

City of Mobile
Neighborhood Development
Government Plaza (5th Floor)
205 Government Street
Mobile, AL 36602

MOBILE ALABAMA RECYCLE

# THANK YOU FOR RECYCLING THESE:

## Paper & Cardboard



**Paper and Cardboard**
(all colors and types, empty and clean)

## Cartons



**Cartons**
(empty and clean)

## Metal



**Cans, Aerosol, Foil**
(empty and dry)

## Plastic



**Plastic Bottles, Jars and Jugs**
(empty and dry)

---

## NO!

**No Bagged Recyclables**
(no garbage)

**No Cords, Hoses or Chains**

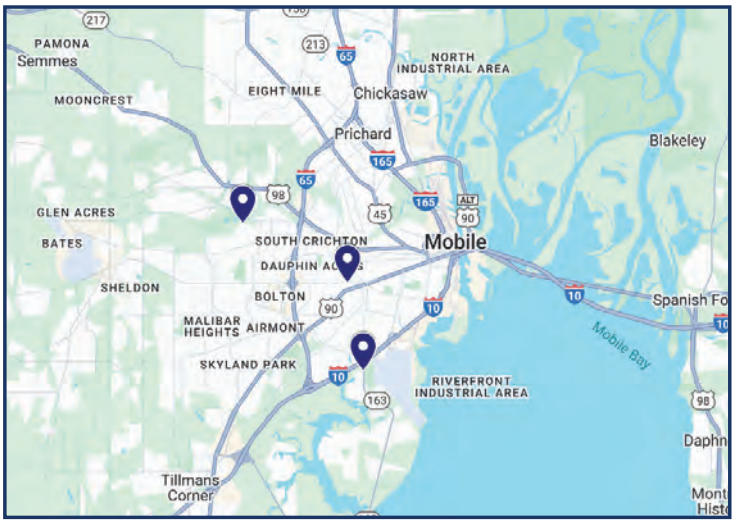
**No Food or Liquid**

**No Flammables**
(No propane tanks, batteries)

**No Yard Waste**

**No Glass**

# DROP OFF SITES




## Locations:

**Parkway Recycling Center**
1750 Dauphin Island Pkwy

**Pinehill Recycling Center**
310 Pinehill Drive

**Museum Recycling Center**
4851 Museum Drive

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**311 or 251-208-5311**

**Monday – Friday**
**7 a.m. - 5 p.m.**

**Saturday and Sunday**
**7 a.m. - 4 p.m.**

**Scan the QR code to visit our website!**
**www.cityofmobile.org/public-works/recycling**

# MOBILE COUNTY

STATE OF ALABAMA • SINCE 1812



District 1
Merceria Ludgood



District 2
Connie Hudson



District 3
Randall Dueitt

General information about Mobile County:
**251-574-4636**

Commissioners Reception:
**251-574-5077**

205 Government St. Mobile, AL 36644
PO Box 1443, Mobile, AL 36633
MobileCountyAL.gov

**Municipalities:**
Bayou La Batre, Chickasaw, Citronelle, Creola, Dauphin Island, Mobile, Saraland, Satsuma, Semmes, Prichard, Mt. Vernon

MOBILE COUNTY

STATE OF ALABAMA • SINCE 1812

# INDIGENT BURIALS

- The decedent must have died in Mobile County.
- Unless prohibited by religious statute, the decedent will be cremated.
- Next of kin include the surviving spouse, parent(s), adult children, and adult siblings.
- The County does not provide for subsidization of privately arranged funerals.
- The decedent and next of kin cannot own real property in Mobile County.
- The County bases eligibility on federal property guidelines. Insurance, income, property, and assets will be reviewed to determine eligibility.
- Lack of life insurance or burial policy does not constitute indigence. A decedent who has a prepaid burial plan, burial plot, or burial insurance benefits is not eligible for an indigent burial.

To apply for assistance, please contact:

**Edith Gray, Administrative Assistant**
**County Administrator's Office**
**251-574-5980**

MOBILE PUBLIC LIBRARY

mobilepubliclibrary.org

# LOCATIONS:

**Ben May Main Library**
701 Government St.
Mobile, AL 36602
251-340-1535

**Parkway Branch Library**
1924-B Dauphin Island Pwky.
Mobile, AL 36605
251-494-4454

**Virginia Dillard Smith Toulminville Branch Library**
601 Stanton Rd.
Mobile, AL 36617
251-494-4982

**Local History & Genealogy**
753 Government St.
Mobile, AL 36602
251-494-2190

**Theodore Oaks Branch Library**
5805 Hwy. 90 W. Suite E
Theodore, AL 36582
251-662-9676

**West Regional Library**
5555 Grelot Rd.
Mobile, AL 36608
251-340-8555

**Monte L. Moorer Springhill Branch Library**
4 S. McGregor Ave.
Mobile, AL 36608
251-494-4140

**Trinity Gardens Community Library**
2668 Berkley Ave.
Mobile, AL 36617
251-494-5954

**Book Mobile**
601 Stanton Rd.
Mobile, AL 36602
251-470-1778

MOBILE
ALABAMA

# National Suicide Prevention Lifeline

If you or someone you know is in crisis,

# CALL 988

**988 has been designated as the new 3-digit number that will route to the National Suicide Prevention Lifeline.**

**Call, text, or chat 988 to be connected to a trained counselor. The current phone number (1-800-273-8255) will remain available.**

# BUILD A BASIC DISASTER KIT

## IN PREPARATION FOR HURRICANE SEASON

- [ ] **Water** (one gallon per person per day for several days, for drinking and sanitation)
- [ ] **Food** (at least a several-day supply of non-perishable food)
- [ ] **Battery-powered or hand crank radio** and a NOAA Weather Radio with tone alert
- [ ] **Flashlight**
- [ ] **First aid kit**
- [ ] **Extra batteries**
- [ ] **Whistle** (to signal for help)
- [ ] **Dust mask** (to help filter contaminated air)
- [ ] **Plastic sheeting and duct tape** (to shelter in place)
- [ ] **Moist towelettes, garbage bags and plastic ties** (for personal sanitation)
- [ ] **Wrench or pliers** (to turn off utilities)
- [ ] **Manual can opener** (for food)
- [ ] **Local maps**
- [ ] **Cell phone with chargers and a backup battery**

# BUILD A KIT FOR YOUR PET

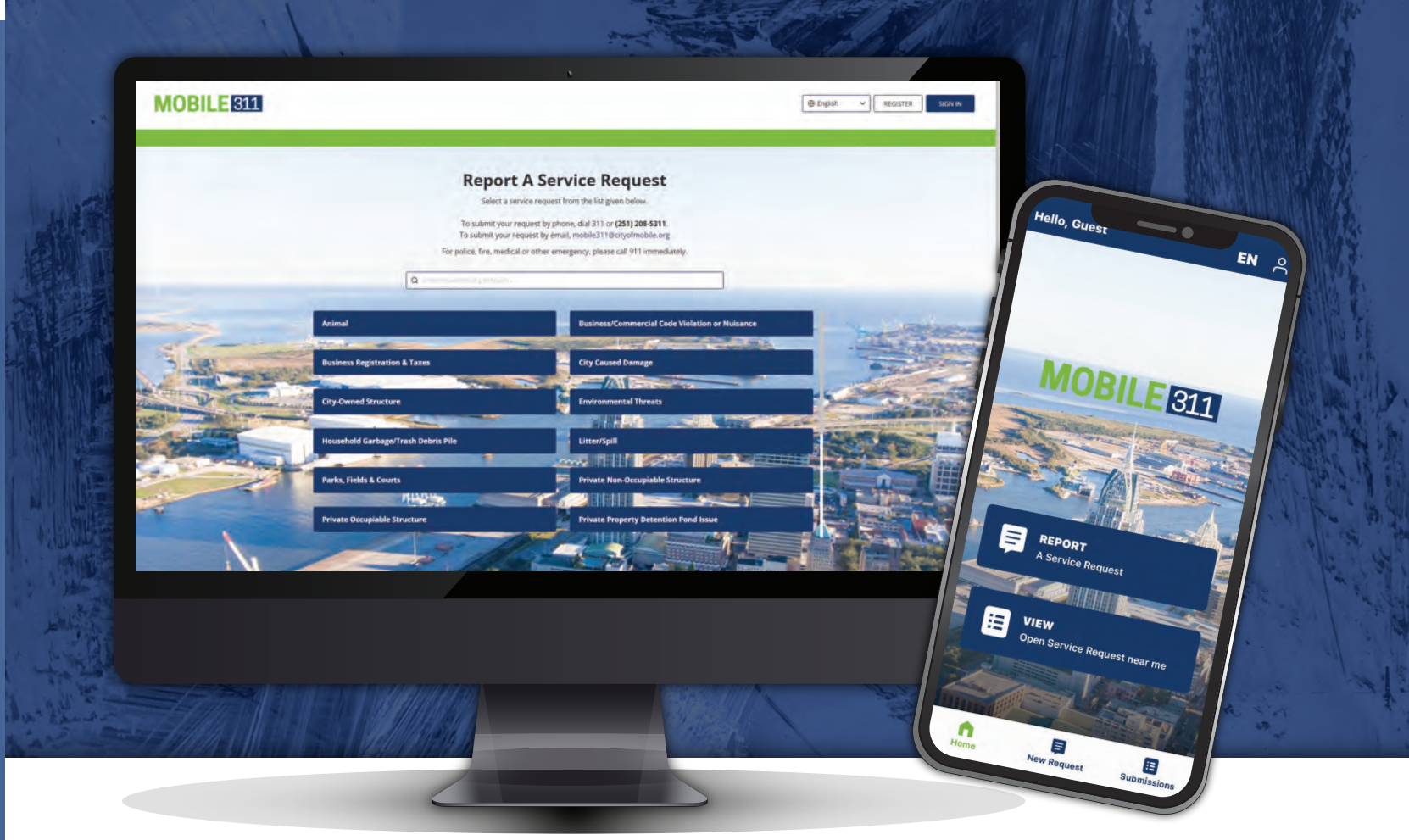
## IN PREPARATION FOR HURRICANE SEASON

- [ ] **FOOD -** Keep several days' supply of food in an airtight, waterproof container.
- [ ] **WATER -** Store a water bowl and several days' supply of water.
- [ ] **MEDICINE -** Keep an extra supply of the medicine your pet takes on a regular basis in a waterproof container.
- [ ] **FIRST AID KIT -** Talk to your veterinarian about what is most appropriate for your pet's emergency medical needs.
- [ ] **COLLAR WITH ID TAG AND A HARNESS OR LEASH -** Include a backup leash, collar and ID tag. Have copies of your pet's registration information and other relevant documents in a waterproof container and available electronically.
- [ ] **TRAVELING BAG, CRATE OR STURDY CARRIER -** Ideally one for each pet.
- [ ] **GROOMING ITEMS -** Pet shampoo, conditioner and other items, in case your pet needs some cleaning up.
- [ ] **SANITATION NEEDS -** Include pet litter and litter box (if appropriate), newspapers, paper towels, plastic trash bags and household chlorine bleach to provide for your pet's sanitation needs.
- [ ] **A PICTURE OF YOU AND YOUR PET TOGETHER -** If you become separated from your pet during an emergency, a picture of you and your pet together will help you document ownership and allow others to assist you in identifying your pet.
- [ ] **FAMILIAR ITEMS -** Put favorite toys, treats or bedding in your kit. Familiar items can help reduce stress for your pet.

# ADDITIONAL EMERGENCY SUPPLIES

## IN PREPARATION FOR HURRICANE SEASON

- [ ] **Masks** (for everyone ages 2 and above), soap, hand sanitizer, disinfecting wipes to disinfect surfaces
- [ ] **Prescription medications.** About half of all Americans take a prescription medicine every day. An emergency can make it difficult for them to refill their prescription or to find an open pharmacy. Organize and protect your prescriptions, over-the-counter drugs, and vitamins to prepare for an emergency.
- [ ] **Non-prescription medications** such as pain relievers, anti-diarrhea medication, antacids or laxatives
- [ ] **Prescription eyeglasses and contact lens solution**
- [ ] **Infant formula, bottles, diapers, wipes and diaper rash cream**
- [ ] **Pet food and extra water for your pet**
- [ ] **Cash or traveler's checks**
- [ ] **Important family documents** such as copies of insurance policies, identification and bank account records saved electronically or in a waterproof, portable container
- [ ] **Sleeping bag or warm blanket for each person**
- [ ] **Complete change of clothing appropriate** for your climate and sturdy shoes
- [ ] **Fire extinguisher**
- [ ] **Matches in a waterproof container**
- [ ] **Feminine supplies and personal hygiene items**
- [ ] **Mess kits, paper cups, plates, paper towels and plastic utensils**
- [ ] **Paper and pencil**
- [ ] **Books, games, puzzles or other activities for children**




# MOBILE 311

## There are four easy ways to contact Mobile 311:

**SCAN THE QR CODE TO VISIT OUR WEBSITE!**

Download our NEW app on your smartphone:
**City of Mobile 311**

Visit our Citizens Portal in your web browser:
**cityofmobile.public.311service.com**

Email us on your smartphone or computer:
**Mobile311@CityofMobile.org**

Call us Monday through Friday from 7am to 6pm:
**251-208-5311 or just 311 in the city limits**

# ANONYMOUSLY SUBMIT A TIP

## (844) 251-0644

**Mobile Police Department's** new **WeTip Hotline** can be used to report crimes, gun violence, and other suspicious incidents.

**PLUS:** Citizens can receive up to **$1000*** in reward money when they report legitimate crimes and incidents to the **WeTip Hotline.**




## 3 WAYS TO REPORT

**TEXT**
(844) 251-0644

**CALL**
(844) 251-0644

**SCAN**

SE HABLA ESPAÑOL

WeTip Hotline in Partnership with:

OPERATION ECHO STOP
IMPEDING VIOLENCE & IMPROVING PERCEPTION
IT TAKES ALL OF US

WeTip

MOBILE POLICE DEPARTMENT
OFFICE OF STRATEGIC INITIATIVES
Victim Services Unit · Family Intervention Team · Project THRIVE
Mental Health Response Team · Youth Violence Prevention

*REWARD MONEY WILL BE PAID UPON CONVICTION.

# MOBILE POLICE DEPARTMENT

## CONTACT INFORMATION

**Police Headquarters**
2460 Government Blvd.
Mobile, AL 36606

**General Info: 251-208-1700**
**Non-Emergency Line: 251-208-7211**

## DEPARTMENT DIRECTORY

**ASSAULTS**
251-208-1826

**ADULT SEX CRIMES**
251-586-1339

**CHAPLAIN CORPS**
251-208-1930

**CHILD ADVOCACY CENTER**
251-432-1101

**CRIME PREVENTION**
251-208-1924

**DOMESTIC VIOLENCE**
251-208-1784

**FINANCIAL CRIMES**
251-208-7240

**HOMICIDE**
251-208-1759

**IDENTIFICATION**
251-208-1797

**IMPOUND YARD**
251-208-2585

**INTERNAL AFFAIRS**
251-208-7544

**JUVENILE CRIMES**
251-208-1743

**MOUNTED DETAIL**
251-208-2726

**NARCOTICS**
251-208-7235

**PROPERTY**
251-208-1890

**PUBLIC AFFAIRS**
251-208-1918

**RECORDS**
251-208-1991

**ROBBERY**
251-208-1747

**STRATEGIC INITIATIVES**
251-208-6383

**TRAFFIC SAFETY**
251-208-1214

**TRAINING**
251-208-2720

**IN CASE OF EMERGENCY, CALL 911**

CITY OF MOBILE
ANIMAL SERVICES

HOW TO FILE AN

# ANIMAL COMPLAINT

## NON-EMERGENCY ANIMAL COMPLAINTS

- Loose or roaming dogs
- Nuisance complaints
- Welfare & abandonment calls
- Chicken complaints
- Reports of farm animals

## CONTACT MOBILE 311

**Download the App:** City of Mobile, AL 311

**Website:** CityofMobile.org/311

**Email:** Mobile311@CityofMobile.org

**Call:** 251-208-5311

## EMERGENCY ANIMAL COMPLAINTS

- Dog bites against humans
- Dogs actively attacking people
- Animals that have been injured and cannot move (hit by a car etc.)

## CALL 251-208-7211

SCAN THE QR CODE TO VISIT OUR WEBSITE AND LEARN MORE!

CITY OF MOBILE
ANIMAL SERVICES

# JOIN OUR Foster Program

**As a foster for the City of Mobile Animal Services,** you will provide temporary care for a shelter pet and be an advocate to help them find their forever home.

## With so many animals in need, there are many benefits to becoming a foster:

- You'll help prepare a shelter pup or cat to **thrive in their forever home.**
- It **reduces the length of stay** in an overcrowded shelter.
- You'll help us **save more lives** by making space for other animals in need.

## Foster Program FAQ

**Can I adopt my foster pet?**
Yes! While fostering is temporary and there is no long-term commitment, you can decide to adopt your foster.

**What expenses are involved in foster care?**
**The City of Mobile Animal Services provides all medical care for a shelter pet in a foster home.** This includes vaccines, spay/neuter, and any medications or additional care they may need. You provide the love, socialization, and exercise. While most foster families provide their own bedding, toys, and food for animals in their care, the City can help with supplying a kennel or food whenever needed.

**How long do animals stay in foster care?**
There is no specific time commitment. Our staff will work with you to match you with the best shelter pet based on your home and situation. We will always take a shelter pet back from fostering if it doesn't fit.

We currently have
**100**
**Foster Families**
helping us save lives!



## How to Sign Up

**Scan the QR code to fill out our online foster application!**

Email us to learn more:
**AnimalShelter@CityofMobile.org**

CITY OF MOBILE
ANIMAL SERVICES

# BARK — TO — SCHOOL

## EARN COMMUNITY SERVICE HOURS BY FOSTERING A PET!

### Program Details

- Perfect for students ages 8-18 and college students! Students under the age of 19 must have a guardian supervise during the foster program.
- Earn 2 community service/volunteer hours per day while fostering a pet.
- Service hours will be awarded once the student/family has finished fostering and the pet has been returned to the shelter or adopted.
- Students will receive a certificate of completion and letter of recommendation.



### Responsibilities

- Open up your home to a pet in need for at least 2 weeks.
- Provide basic care for your foster pet by feeding, socializing, cleaning, and playing with them.
- Administer routine flea prevention, deworming, and/or any prescribed medication as directed by the shelter's Foster or Medical Coordinator.
- Attend scheduled follow-up appointments and routine check ups.
- Post your pet on social media and help them get adopted!

### How to Sign Up

**Scan the QR code to fill out our online foster application!**

Email us to learn more:
**AnimalShelter@CityofMobile.org**

**This program does not count for court ordered community service.*

CITY OF MOBILE
ANIMAL SERVICES

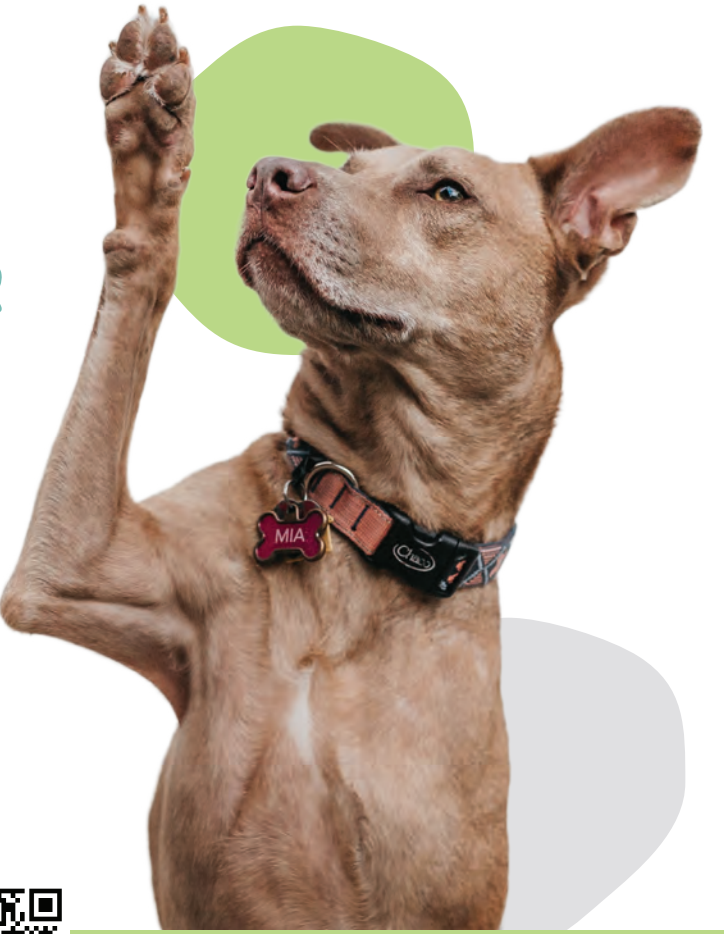
JOIN OUR

# VOLUNTEER PROGRAM

**The City of Mobile Animal Services is in need of volunteers to help animals in our community!** Volunteers are essential to our mission and can be a rewarding and fulfilling experience for all. Our animals count on us and count on you!

**Volunteer opportunities are available 7 days a week from 8am – 4pm.** Additional opportunities during the evenings may also be available.

Animal Services is open to the public for adoptions and other services on weekdays and other additional hours (as posted).




## Sign up today!

Email: **ASVolunteers@CityofMobile.org**

*All volunteers must be 16 years or older. Children are permitted to accompany parents for a limited number of volunteer opportunities outlined in the City of Mobile Animal Services Volunteer Handbook. Children are not allowed in the kennels for any reason.*

# Moda! Downtown Circulator




## moda! Route Guide

### Legend

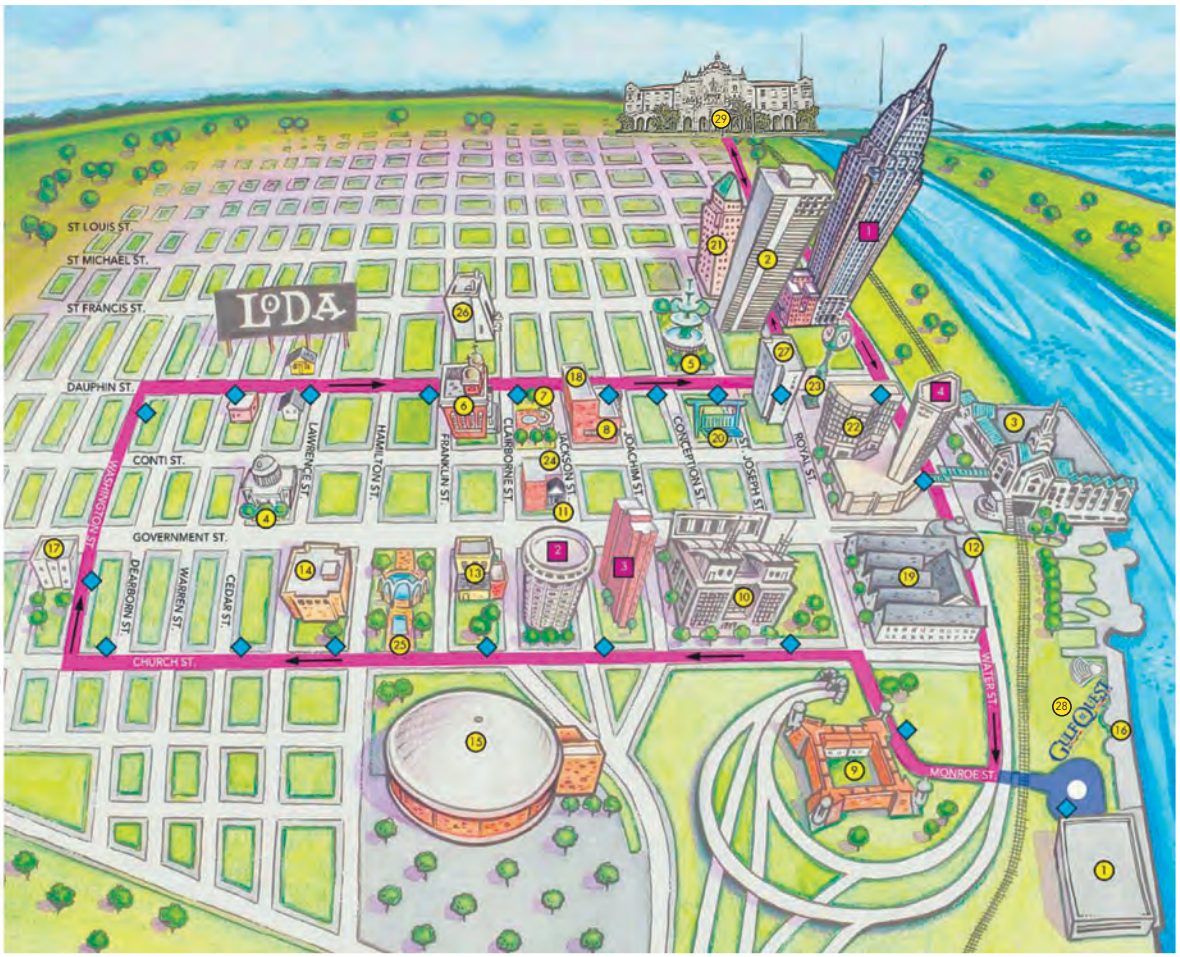
- Hotel
- Attraction
- moda! Trolley Stop
- Alabama Cruise Terminal Stop (Cruise Days Only)

### Hotels

1. RSA Tower/Battle House
2. Holiday Inn Downtown
3. Radisson Hotel
4. Riverview Plaza

### Attractions

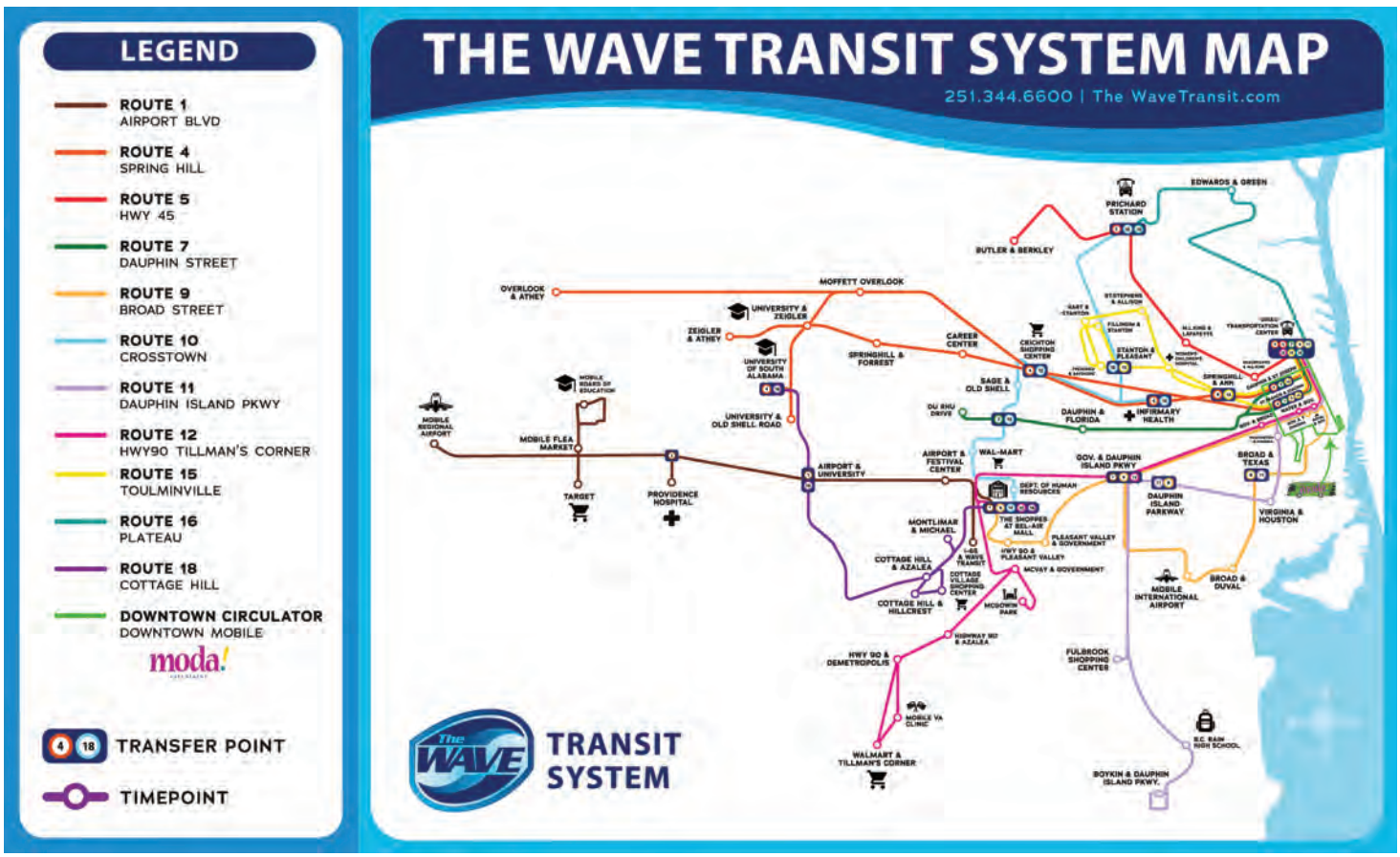
1. Alabama Cruise Terminal
2. Trustmark Bank
3. Arthur R. Outlaw Convention Center
4. Barton Academy
5. Bienville Square
6. Cathedral of Immaculate Conception
7. Cathedral Square
8. Centre for the Living Arts Saenger Theatre
9. Fort Condé Welcome Center
10. Government Plaza
11. Government Street Presbyterian Church
12. Gulf Coast Exploreum Science Center/ I-Max Theatre
13. Mardi Gras Museum
14. Mobile Area Chamber of Commerce
15. Mobile Civic Center
16. Mobile Landing
17. Mobile Public Library
18. Mobile Symphony/ Mobile Opera
19. Museum of Mobile
20. Park Swings
21. Merchants Plaza Building
22. Riverview Office Tower
23. Rotary Clock
24. Space 301 Art Gallery
25. Spanish Plaza
26. The Temple
27. Van Antwerp Bldg.
28. GulfQuest Museum
29. GM&O



## Standard Fares

Regular Fare — **$1.25**
Shuttle/Express Fare — **$3.00**
Moda! Downtown Circulator — **$0.50**
Children 5 & Under — **FREE!**
Senior Citizens — **$0.60**
Disabled & Medicare Recipients — **$0.60**

**GM&O Transit Center & Customer Service**
110 Beauregard St. Suite 104, Mobile, AL 36602
251-344-6600
thewavetransit.com





# FOOD PANTRIES

## District 1

Dotch Community Center
3100 Bank Ave.
Every Wednesday starting at 10am
Hosted by: Crichton/Toulminville CDC and Herman Thomas

## District 2

Hope Community Center
850 Edwards St.
Every 2nd and 3rd Tuesday of the month
Starting at 10am
Hosted by: Africatown CDC, Angela and Cleon Jones, Yorktown Missionary Baptist Church

## District 3

Taylor Park
1050 Baltimore St.
Every Friday starting at 10am
Hosted by: Revelation, Maysville CDC, First Baptist Church of Baltimore Street

# ALABAMA ELDERLY NUTRITION PROGRAM

If you're a senior 60 years and older, come enjoy a hot and nutritious meal for FREE!

Meals are served on a first-come, first served basis to seniors, spouses of participating seniors (regardless of age), and to individuals with disabilities residing with and accompanied by a senior. This program is hosted by the Mobile Parks & Recreation Department, with SARPC, and the Area Agency on Aging.

### HILLSDALE SENIOR CENTER

558 E. Felhorn Rd. | 251-802-5356
Guynasha deWeever | guynasha.deweever@cityofmobile.org
Center Open: Mon.-Thurs. 9am-2pm; Fri. 9am-1pm
Meals Served: Mon.-Fri. 11:30am-Noon

### PARKWAY SENIOR CENTER

1600 Boykin Blvd. | 251-471-2503
Center Open: Mon.-Fri. 7:30am-5:30pm
Meals Served: Mon.-Fri. 11:30am-Noon

### THOMAS SULLIVAN SENIOR CENTER

351 N. Catherine St. | 251-802-5356
Guynasha deWeever | guynasha.deweever@cityofmobile.org
Center Open: Mon.-Thurs. 9am-2pm; Fri. 9am-1pm
Meals Served: Mon.-Fri. 11:30am-Noon

### TRICKSEY SENIOR CENTER

3100 Banks Ave. | 251-456-6690
Cassandra Pettaway | cpettaway@cityofmobile.org
Center Open: Mon.-Thurs. 9am-2pm; Fri. 9am-1pm
Meals Served: Mon.-Fri. 11:30am-Noon

# MOBILE FIRE-RESCUE DEPARTMENT

Mobile Fire-Rescue Department is an internationally recognized, all-hazards fire department, capable of responding to and mitigating most emergency situations. We are committed to providing the best services to the citizens, businesses and visitors of Mobile, Alabama.

## CONTACT INFO

**Main Line: 251-208-7351**
**Fax: 251-208-5813**

**Call our main line to schedule a FREE fire safety home inspection today!**







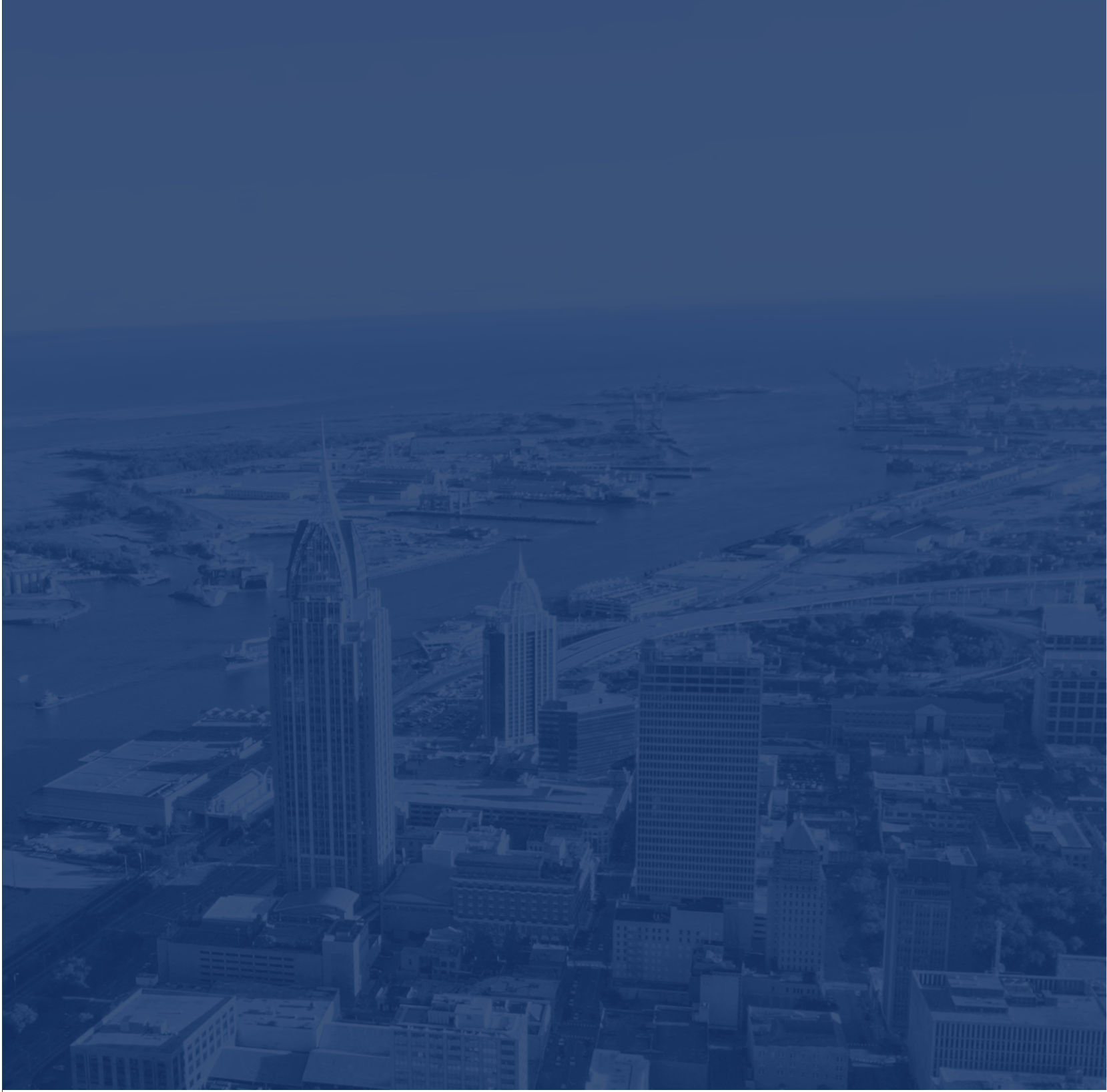

Mobile Fire-Rescue Department | 701 Saint Francis Street, Mobile, AL 36602 | 251-208-5555

# CITY OF MOBILE GARBAGE & TRASH PICKUP INFO

Scan the QR code to visit our website and learn more!




This project enables the City of Mobile to systemically remove program properties from an endless cycle of vacancy, abandonment, and tax foreclosure. The City's mission is to create vibrant communities by transforming blighted properties, creating affordable housing opportunities, and enhancing economic activities in an effort to return these properties to productive use.



# CITY OF MOBILE, ALABAMA


**MAILING ADDRESS**
City of Mobile
P.O. Box 1827
Mobile, AL 36633-1827

**PHYSICAL ADDRESS**
Government Plaza
205 Government Street
Mobile, AL 36602-0001

**VISIT US ONLINE**
www.cityofmobile.org

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